Samsung Smartphones Parental Controls

Step-by-step guide

Learn how to set Secret Mode, create a secure folder and check browser history on Internet Explorer to help your child stay safe on their Samsung smartphone.

SAMSUNG

What do I need?

A Samsung smartphone

Restrictions you can apply





How to set up parental controls on Samsung smartphones

Steps overview

How to check your child's browser history How to set a password on Secret Mode How to create a Secure Folder Adding files and apps to your Secure Folder What is Find My Mobile? How to manage your child's privacy

1. How to check your child's browser history

Your child's browser history includes a record of the pages they visit.

Each browser has its own history, so if your child downloads a browser different from Samsung Internet, you might need to check that as well.

To check browser history on Samsung Internet:

Step 1 – Tap the **Internet icon** to open the browser then tap the **Menu icon** represented by **3 lines** at the bottom right of your screen.



Step 2 – Tap the **clock icon that says History**. You can then view their video history and web history in chronological order.



If you notice they visit inappropriate sites or watch inappropriate content, it's important to talk to them about it in a calm and open manner.

Get advice on tackling inappropriate content here.

2. How to set a password for Secret Mode

Secret Mode is available with Samsung Internet on Samsung smartphones. It allows users to browse without tracking the sites they visit.

You can set a password to access Secret Mode so that your child cannot access it. This will ensure they use the regular browser.

To set a Secret Mode password:

Step 1 – Tap on the **Samsung Internet icon** to open the browser, then tap on the **tabs** icon.



Step 2 – At the bottom of the screen, tap **Turn on Secret Mode**. A screen that says 'Keep your browsing private and safe' will appear. Next to **Lock Secret Mode**, change the **toggle** to blue and tap **Start**.



Step 3 – Set a **password**. It must have at least 4 characters, including at least 1 letter. **Enter** it, press **continue** and then **re-enter** it.

You can also choose to use biometrics (fingerprint or face, depending on smartphone model). This is a safer way to secure your phone.

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Step 4 – When in Secret Mode, you can access the setting through the Menu button represented by the **3 dots** on top right of your screen. Here, you can reset Secret Mode to restore settings or create a new password.

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3. How do I create a Secure Folder?

The Secure Folder lets you keep your private files, images and apps in a separate secured folder. It is only available on devices running on the Android Nougat 7.0 operating system and above. You can create a Secure Folder for your child to use on your device.

To create a Secure Folder:

Step 1 – To create a Secure Folder, you or your child first needs a **Samsung account**. Use the Samsung smartphone's **Search Bar** and search **Secure Folder**. Tap on the result You can also access this through **Settings** > **Biometrics and security** > **Secure Folder**.

Step 2 – Once in the **Secure Folder**, you'll need to sign in with your **Samsung account** and **agree to permissions**. Then, you must **select a way to access it**. You can choose from a PIN, password or pattern. A password offers the highest level of security.

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Step 3 – Your **Secure Folder** will be added as a shortcut to your **home screen**. Tap on it to open the folder.



4. Adding files and apps to your Secure Folder

Once you've set up your Secure Folder, you can add files and apps to keep secure. These will then only be accessible with your PIN, password or pattern you created.

To add files to your Secure Folder:

Step 1 – Open your Secure Folder and tap the **3 dots** in the right corner of the folder.

Step 2 – Tap **Add files**. Then, choose the **type of file** you want to add. You can select multiple files to add at once. Choose to **Move** them completely or **Copy** them. If you Copy them, the files will still exist outside of the folder.

Step 3 – You can then access these files by opening your Secure Folder and tapping Gallery (for images) or My Files (for other files).



To add aps to your Secure Folder:

- **Step 1 Open** your Secure Folder and tap the **plus sign (+)** at the top of the folder.
- Step 2 Select the apps you want to add and tap Add.



You can also download new apps from the Samsung Galaxy Store or Google Play Store here. These will be added directly to your Secure Folder.

5. What is Find My Mobile

Find My Mobile is a feature that helps you locate a lost Samsung Galaxy device. It also lets you lock or unlock the device or completely wipe the device data, including Samsung Pay payment information.

To set up Find My Mobile:

Step 1 – Open **Settings** > Tap your **Samsung account** at the top of the menu.

Step 2 – Tap Find My Mobile and toggle on (to blue) the options you'd like enabled. They include: Allow this phone to be found / Remote unlock / Send last location / Offline finding.

If this device goes missing, you can then remotely access these options. Learn more with Samsung UK.

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Retrieve calls and messages	
Offline finding Locate your phone even if it's offline, and help others find their devices.	

6. How to manage your child's privacy

Parents/carers can see an overview of their child's device permissions for camera, microphone and location in the past 24 hours with the Privacy Dashboard.

To access the Privacy Dashboard:

Step 1 – Tap **Settings** > **Privacy**. Tap **View all permissions** to see a detailed view of the permissions. Scroll to manage permissions.



Step 2 – Tap Permission manager to edit permissions for all apps.

Each permission type will show you how many apps have access to that specific permission. **Tap a permission type** to go through your apps one by one and set your preferred permissions.

